

GENERAL TERMS AND CONDITIONS – “SUMMER CAMPS AT THE PALLADIUM”

By completing your child's camp registration, you agree to the Summer Camps' general terms and conditions. Life in a group for a week is a very enriching experience. However, it does require certain rules to be in place so that we can all enjoy an excellent week at camp together!

Respect for Basic Rules

On the first day of camp, the camp leader explains the basic organizational and activity guidelines. Each participant agrees to follow the general instructions given by the instructor.

Age Limit

The age limits indicated in the camp description must be respected. However, a tolerance of 3 months is accepted.

Health

Participants must be fit for the various sports activities offered. Parents are required to provide all necessary information regarding the child's health needs. The medical form must be submitted to the Palladium reception before the start of the camp.

Schedule

Camp participants are welcomed between 8:45 and 9:00 AM. Activities run from 9:00 AM to 12:00 PM or from 9:00 AM to 4:00 PM. Parents agree to respect these times and to pick up their child within 15 minutes of the scheduled end.

Camp Fees

Camp fees cover supervision, insurance, materials, use of facilities, and activities. No reduction is granted in case of absence without a medical certificate.

Payment

Full payment of the camp is required to confirm registration. Payment must be made no later than 7 days before the start of the camp; otherwise, the reservation will be canceled and the spot offered to another child.

Cancellation

Organizers reserve the right to cancel a camp if the number of participants is insufficient. In case of cancellation, you will be notified no later than 3 days before the camp starts. Payments made will be fully refunded. Parents may cancel their child's registration free of charge up to 7 days before the start of the camp. Payments made will then be refunded. After this period, the fee is due unless a medical certificate is provided.

Camp Refunds

Partial refunds are granted in case of illness or accident, upon presentation of a medical certificate. Refunds are calculated as follows:

- Attendance 1 day = 50% refund
- Attendance 2 days = 35% refund
- Attendance 3 days = 20% refund
- Attendance 4 days = 10% refund

Insurance

Each participant must have or obtain insurance covering personal accidents and civil liability.

Outdoor Activities

In case of bad weather, outdoor activities will, as far as possible, still take place. Children should bring rainwear and, if necessary, a change of clothes.

Clothing and Equipment

Each participant must bring sportswear appropriate for their camp. A pair of indoor shoes is recommended. For bike camps, the bicycle must be in perfect working order and a helmet is mandatory.

Behavior and Etiquette

Each participant agrees to respect others and follow rules of politeness. Any physical or verbal violence, as well as teasing, is strictly prohibited. Everyone is expected to respect others and promote mutual help and solidarity within the group. If a child does not follow the rules or cannot adapt to the group, we reserve the right to exclude them from the camp, with a refund for the days not attended.

For the Youngest Children

We ask that children aged 3 are toilet-trained and no longer wear diapers.

Photos

Instructors may take photos during camp so participants have memories of their experience. The Palladium may use these photos for non-commercial purposes (e.g., future brochures and websites).

Transportation

Instructors may transport children to activities (tree-top courses, Grand Paradis, etc.) within the municipality of Champéry. For any trips outside the commune, parental authorization will be requested.

Payment by Bank Transfer

To pay for the full camp via bank transfer, please use the following details (New account):

Banque Cantonale du Valais

Ste d'expl. des infrastructures touristiques des Dents du Midi SA

1874 Champéry

Account: 101.754.73.07

SWIFT: BCVSCH2LXXX

Clearing: 765

IBAN: CH05 0076 5001 0175 4730 7

Reference: Summer camp + start date + child's first and last name